

OPEN MARKET CONSULTATION

preliminary to the preparation of tender documentation to procure the service

“Technological and organizational support for health workers in planning, management and provision of assistance and home care services for patients with chronic diseases, enhanced by the use of digital technologies”.

SHORT DESCRIPTION OF THE INITIATIVE

The Azienda UsI Toscana Sud Est (short form: ASLTSE) has planned the completion of a tender to procure the service *“Technological and organizational support for health workers in planning, management and provision of assistance and home care services for patients with chronic diseases, enhanced by the use of digital technologies”.*

Through the use of digital technologies, the ASLTSE intends to:

- raise, through the integration of health and social services, the quality of the services provided and therefore the well-being of the population, with particular reference to elderly citizens suffering from chronic diseases;
- promote solutions that facilitate the exchange of information between the professionals involved in the care process;
- deliver telemedicine services to patients with chronic diseases (particularly, COPD and heart failure 3rd and 4th grade NYHA);
- acquire, manage and analyze information necessary for the delivery and evaluation of the service.

Through this tender, the ASLTSE intends to test and validate the model, called "European Specification Template" (EST) and developed within the European project STOPandGO, to promote public contracts for the acquisition of health and social services enhanced by digital technologies, which enable the implementation of innovative care models for elderly people.

The EST is available, in English, at the following link: <http://stopandgoproject.eu/est/>

STOP and GO (Sustainable Technology for Older People – Get Organised) is a Public Procurement of Innovation (PPI) project co-founded by the European Commission under CIP-ICT-PSP-2013-7 (www.stopandgoproject.eu). Its purposes are:

- to develop the European Specification Template, i.e. a set of European guidelines to define and manage public tenders for the procurement of health and social services

enhanced by digital technologies that will enable the implementation of innovative care models for elderly people;

- to ensure that commissioned services are innovative, or based on existing technologies that are to be utilized in a new and innovative way;
- to test and evaluate the procurement process through a set of co-founded tenders launched by seven procurers in four different countries (Italy, Spain, United Kingdom, Netherlands);
- to produce a final report and a release of the European Specification Template (EST) usable in any European Regions to support the strategies described in the “Strategic Implementation Plan” of the European Innovation Partnership on Active and Healthy Ageing (EIPonAHA).

In order to come to a complete definition of the tender, in line with the requirements of the PPI instrument, an Open Market Consultation (OMC) is held prior to the actual tender processes taking place. The purpose of the OMC is:

- to inform about the tender process, in order to achieve the widest participation of interested parties;
- to learn about quality and technical characteristics of the proposed solutions on the market;
- to allow interested parties to provide comments and suggestions considered useful for the contracting authority in preparation of the tender.

Please note that this consultation doesn't oblige the ASL Toscana Sud-Est to award the contracts proposed, nor sets limits to the content of the tender.

Please note also that non-adherence to the OMC doesn't preclude in any way to take part in tender procedure.

METHOD AND THERMS OF MARKET CONSULTATION

With reference to the initiative of procuring “*Technological and organizational support for health workers in planning, management and provision of assistance and home care services for patients with chronic diseases, enhanced by the use of digital technologies*”, please give your contribution – after having consulted the information note on processing of personal data below - by filling out (completely or in part) the questionnaire attached by 16th January 2017 (3:00 p.m.) and sending it to ausltoscanasudest@postacert.toscana.it, specifying the following object: “Consultazione di mercato progetto STOP&GO”.

You are also required to send technical documentation in order to allow ASLTSE to acquire information on the latest innovations and technologies on the market and on possible innovative organizational models for the home care service provision, to allow an evaluation in relation to the planned initiative.

All information provided by You, by filling out the questionnaire, will be used (in a not binding way) exclusively for the purpose of the realization of this market consultation.

ASLTSE, except as hereinafter provided about the processing of personal data, will undertake not to disclose to third parties the information collected with this document. By sending the questionnaire, You will provide the consent to the processing of Your personal data provided.

PRIVACY POLICY

Pursuant to Art. 13 of Italian Legislative Decree (D.Lgs.) 196/2003, we inform You that personal data provided are collected and processed by ASL Toscana Sud-Est exclusively for the aims of this market consultation.

In compliance with the aforementioned law and in relation to above purpose, the treatment of personal data will be based on principles of correctness, lawfulness and transparency and the protection of Your privacy and related rights. Personal data will be processed by using paper or computer and/or telecommunication mediums in order to store, manage or transfer such information.

You shall not be obliged to confer personal information. Failure to confer personal information results in the impossibility to use the information related to your organization in the preparatory studies for the implementation of the aforementioned initiative.

The data, for the purposes outlined above, may be disclosed, as well as to employees of ASLTSE, also to the following persons or entities that may perform processing operations on behalf of the ASLTSE: engaged companies or consultants, Estar, Regione Toscana, public bodies, authorities or institutions or public administration, independent consultants of the ASLTSE or of other related companies and / or entities. These subjects are contractually obliged to maintain the confidentiality of the data.

The data will not be disclosed except in cases provided by law.

To the interested party are guarantee the rights according to the Art. 7 of Italian Legislative Decree (D.Lgs.) 196/2003.

The Azienda USL Toscana Sud-Est is responsible for the processing of your personal data. Regarding personal data processing, you can, at any moment, exert your right as per article 7, given hereinabove, by writing to Azienda USL Toscana Sud-Est, via Curtatone 54 – Arezzo (52100).

For information:

Ing. Mauro Caliani – tel. 334 6296566 – email mauro.caliani@uslsudest.toscana.it

Ing. Francesca Bacci – tel. 347 7767993 – email francesca.bacci@uslsudest.toscana.it

Responsible for the procedure
Ing. Mauro Caliani